# Administrative Unit Assessment Report

**Assessment** is a term commonly used to encompass the process of gathering and using evidence to guide improvements.

SACSCOC requires that "The institution <u>identifies</u> expected outcomes, <u>assesses</u> the extent to which it achieves these outcomes, and <u>provides evidence of seeking improvement</u> based on analysis of the results".

## Be sure to SAVE your progress as you work!

Administrative Unit Center for Faculty Excellence Submission Year 2022-2023

Assessment Coordinator Name Dr. Jennifer Yates Enter Assessment Coordinator Email jyates1@lander.edu

## **Unit Goal**

### Goal

### Goal 1

**Unit Goals** are broad statements that describe the overarching long-range intended outcomes of an administrative unit. They support the Institution's Mission/Goals.

#### **Unit Goal**

Programs and Services - Enhance instruction by offering new programs and services that support faculty implementation of evidence-based teaching practices, innovative pedagogy, and models for inclusive excellence.

**Pillar of Success Supported** 

Robust Student Experience

## Outcomes

### Outcome 1

**Outcomes** are specific, **measurable** statements that reflect the broader goals. They will primarily describe what the unit is going to do and what its impact will be on students and other key stakeholders (alumni, parents, employers, etc.).

Most administrative units measure **Operational Outcomes** which describe the level of performance of an operational aspect of a program or office (ex. number of services provided, timeliness of a process).

Some units may measure **Student Learning Outcomes** which describe knowledge, skills, and values that students are expected to gain as a result of their educational experiences (ex. Student Wellness Program may measure student knowledge of healthy habits.)

#### What type of Outcome would you like to add?

**Operational Outcome** 

#### **Enter Outcome**

**Teaching Circle Program** 

#### **Timeframe for this Outcome**

Academic Year 22-23

#### Performance Target for "Met"

Participation from all academic units throughout year. Presentations by 4 faculty in Spring semester. Average rating above 4.5 on evaluation of effectiveness on 5- point Lickert-type scale on overall programming.

#### Performance Target for "Partially Met"

Participation from most academic units throughout year. Presentations by 3 faculty in Spring Semester. Average rating above 4 on evaluation of effectiveness on a 5-point Lickert-type scale on overall programming.

#### Performance Target for "Not Met"

Participation from fewer than half of academic units. Presentations by fewer than 3 faculty in Spring semester. Average rating below 4 on evaluation of effectiveness on a 5-point Lickert-type scale on overall programming.

#### **Assessment Measure Used**

Number of participants. Participation from across academic units. Ratings of effectiveness on program evaluation.

#### Data Collected for this Timeframe (Results)

Data will be available for next yearly assessment report.

#### **Comments/Narrative**

New assessment.

#### **Resources Needed to Meet/Sustain Results**

Resources needed are covered by CFE budget.

#### Explanation of How Resources Will Be Used

Books or other materials used to guide discussions.

### Outcome 2

**Outcomes** are specific, **measurable** statements that reflect the broader goals. They will primarily describe what the unit is going to do and what its impact will be on students and other key stakeholders (alumni, parents, employers, etc.).

Most administrative units measure **Operational Outcomes** which describe the level of performance of an operational aspect of a program or office (ex. number of services provided, timeliness of a process).

Some units may measure **Student Learning Outcomes** which describe knowledge, skills, and values that students are expected to gain as a result of their educational experiences (ex. Student Wellness Program may measure student knowledge of healthy habits.)

#### What type of Outcome would you like to add?

#### Frequency of Assessment

Yearly, at conclusion of Spring semester

#### **Operational Outcome**

#### **Enter Outcome**

Small Group Instructional Feedback (SGIF) assessments.

#### **Timeframe for this Outcome**

Academic Year 22-23

#### Performance Target for "Met"

25 in-person and 5 online SGIF visits and/or 20 faculty participating.

#### Performance Target for "Partially Met"

20-24 in-person and 3 online SGIF visits and/or 15-19 faculty participating.

#### Performance Target for "Not Met"

Fewer than 20 in-person and fewer than 3 online SGIF visits and/or fewer than 15 faculty participating.

#### Assessment Measure Used

Frequency of Assessment

By semester each academic year.

Number of course visits. Number of faculty participants. Participation from across academic units.

#### Data Collected for this Timeframe (Results)

Targets benchmarked from 21-22 SGIF participation. Fall 2021: 26 visits in-person visits for 19 faculty, no online visits. Spring 2022: 26 inperson visits for 15 faculty, 8 online SGIFs for 6 faculty.

#### Comments/Narrative

This program launched in the 21-22 academic year, but was not yet in the assessment plan. We are using the participation rates from that year to set targets for this year.

#### **Resources Needed to Meet/Sustain Results**

Resources needed are covered by CFE and Academic Affairs budgets.

#### **Explanation of How Resources Will Be Used**

Copies of evaluation forms. Time from shared administrative assistant for compiling feedback.

## Outcome 3

**Outcomes** are specific, **measurable** statements that reflect the broader goals. They will primarily describe what the unit is going to do and what its impact will be on students and other key stakeholders (alumni, parents, employers, etc.).

Most administrative units measure **Operational Outcomes** which describe the level of performance of an operational aspect of a program or office (ex. number of services provided, timeliness of a process).

Some units may measure **Student Learning Outcomes** which describe knowledge, skills, and values that students are expected to gain as a result of their educational experiences (ex. Student Wellness Program may measure student knowledge of healthy habits.)

#### What type of Outcome would you like to add?

Score (Met=3, Partially Met=2, Not Met=1)

3

#### **Operational Outcome**

Enter Outcome Course (Re) Design Grant Program

**Timeframe for this Outcome** Academic Year 22-23

**Performance Target for "Met"** 10 or more applications, 5 grants awarded.

**Performance Target for "Partially Met"** 5-10 applications, 4-5 grants awarded.

Performance Target for "Not Met"

Fewer than 5 applications, fewer than 4 grants awarded.

Assessment Measure Used

Number of applications. Number of grants awarded. Participation from across academic units.

Data Collected for this Timeframe (Results)

Data will be available for next yearly assessment report.

**Comments/Narrative** New assessment.

Resources Needed to Meet/Sustain Results

Resources needed are covered by CFE budget.

Explanation of How Resources Will Be Used

Course redesign grants and books for guiding redesign and group discussions.

## Outcome 4

**Outcomes** are specific, **measurable** statements that reflect the broader goals. They will primarily describe what the unit is going to do and what its impact will be on students and other key stakeholders (alumni, parents, employers, etc.).

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Some units may measure **Student Learning Outcomes** which describe knowledge, skills, and values that students are expected to gain as a result of their educational experiences (ex. Student Wellness Program may measure student knowledge of healthy habits.)

What type of Outcome would you like to add? Operational Outcome

Enter Outcome CFE Workshops **Frequency of Assessment** Yearly, at conclusion of Spring semester.

#### Timeframe for this Outcome

Academic Year 22-23

#### Performance Target for "Met"

Average rating above 4.5 on evaluation of effectiveness on 5- point Lickert-type scale across offerings. Participants across all academic units across offerings.

#### Performance Target for "Partially Met"

Average rating above 4 on evaluation of effectiveness on a 5-point Lickert-type scale across offerings. Participants across most academic units.

#### Performance Target for "Not Met"

Average rating below 4 on evaluation of effectiveness on a 5-point Lickert-type scale across offerings. Participants across less than half of the academic units.

#### **Assessment Measure Used**

Ratings of effectiveness on workshop evaluations – delivered by survey after participation.

**Frequency of Assessment** Throughout year, but compiled yearly, at conclusion of Spring semester.

Data Collected for this Timeframe (Results)

Data will be available for next yearly assessment report.

#### **Comments/Narrative**

New assessment.

#### **Resources Needed to Meet/Sustain Results**

Resources needed are covered by CFE budget.

#### **Explanation of How Resources Will Be Used**

Materials for workshops - copies, other materials.

## **Goal Summary**

#### **Goal Summary/Comments**

These assessments are new, so we have no current data to evaluate.

#### **Changes Made/Proposed Related to Goal**

After data collection, assessment data will be used to make improvements to programming.

#### **Upload Files (if needed)**

#### Goal 2

**Unit Goals** are broad statements that describe the overarching long-range intended outcomes of an administrative unit. They support the Institution's Mission/Goals.

#### Unit Goal

Research - Enhancement of innovation, evaluation, and scholarship of teaching and learning.

#### **Pillar of Success Supported**

**Robust Student Experience** 

## Outcomes

## Outcome 1

**Outcomes** are specific, **measurable** statements that reflect the broader goals. They will primarily describe what the unit is going to do and what its impact will be on students and other key stakeholders (alumni, parents, employers, etc.).

Most administrative units measure **Operational Outcomes** which describe the level of performance of an operational aspect of a program or office (ex. number of services provided, timeliness of a process).

Some units may measure **Student Learning Outcomes** which describe knowledge, skills, and values that students are expected to gain as a result of their educational experiences (ex. Student Wellness Program may measure student knowledge of healthy habits.)

#### What type of Outcome would you like to add?

**Operational Outcome** 

Enter Outcome SoTL Academy and mini-grants

**Timeframe for this Outcome** Academic Year 22-23

**Performance Target for "Met"** 20 participants in SoTL Academy; 15 applications for SoTL grants; 10 grants awarded.

#### Performance Target for "Partially Met"

15 participants in SoTL Academy, 10-14 applications for SoTL grants, 9-10 grants awarded.

#### Performance Target for "Not Met"

Fewer than 15 participants in SoTL Academy, fewer than 10 applications for SoTL grants, fewer than 9 grants awarded.

#### Assessment Measure Used

Number of participants in academy Number of applications for mini-grants Number of presentations/publications resulting from projects. Participation from across academic units.

#### Data Collected for this Timeframe (Results)

Data will be available for next yearly assessment report.

#### **Comments/Narrative**

New assessment.

#### **Resources Needed to Meet/Sustain Results**

Resources needed are covered by the CFE budget.

#### **Explanation of How Resources Will Be Used**

Score (Met=3, Partially Met=2, Not Met=1)

Frequency of Assessment

Yearly, at conclusion of Spring semester.

SoTL academy costs (guest presenter, food, materials), SoTL grants.

## Outcome 2

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Some units may measure **Student Learning Outcomes** which describe knowledge, skills, and values that students are expected to gain as a result of their educational experiences (ex. Student Wellness Program may measure student knowledge of healthy habits.)

#### What type of Outcome would you like to add?

Operational Outcome

Enter Outcome Faculty writing groups.

**Timeframe for this Outcome** Academic Year 22-23

**Performance Target for "Met"** Creation of writing groups based on expressed interest and format preferences.

Performance Target for "Partially Met" n/a

**Performance Target for "Not Met"** Failure to create groups.

#### **Assessment Measure Used**

Groups created. Number of participants. Number of submitted abstracts, manuscripts, grants.

#### Data Collected for this Timeframe (Results)

Data will be available for next yearly assessment report.

**Comments/Narrative** New assessment.

**Resources Needed to Meet/Sustain Results** Any resources that might be needed would be covered by the CFE budget.

**Explanation of How Resources Will Be Used** None at this time.

## **Goal Summary**

Yearly, at conclusion of Spring semester.

**Frequency of Assessment** 

#### **Goal Summary/Comments**

These assessments are new, so we have no current data to evaluate.

#### Changes Made/Proposed Related to Goal

After data collection, assessment data will be used to make improvements to programming.

#### Upload Files (if needed)

### Goal 3

**Unit Goals** are broad statements that describe the overarching long-range intended outcomes of an administrative unit. They support the Institution's Mission/Goals.

#### Unit Goal

Resources - Development and enhancement of accessibility and usage of teaching resources by Lander faculty.

**Pillar of Success Supported** Robust Student Experience

## Outcomes

### Outcome 1

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Most administrative units measure **Operational Outcomes** which describe the level of performance of an operational aspect of a program or office (ex. number of services provided, timeliness of a process).

Some units may measure **Student Learning Outcomes** which describe knowledge, skills, and values that students are expected to gain as a result of their educational experiences (ex. Student Wellness Program may measure student knowledge of healthy habits.)

What type of Outcome would you like to add?

**Operational Outcome** 

Enter Outcome CFE Website

**Timeframe for this Outcome** Academic Year 22-23

**Performance Target for "Met"** Website launch. The CFE website has not yet launched so there are no benchmarks for determining additional performance targets yet.

**Performance Target for "Partially Met"** n/a

Performance Target for "Not Met" Website not launched.

#### Assessment Measure Used

Page analytics. Analytics information will be gathered from colleagues in the University Relations department.

#### Data Collected for this Timeframe (Results)

Data will be available for next yearly assessment report.

#### Comments/Narrative

New assessment.

#### **Resources Needed to Meet/Sustain Results**

Colleagues in University Relations department.

#### **Explanation of How Resources Will Be Used**

Colleagues will build website from materials created by CFE and then generate analytics reports from Lander website.

### Outcome 2

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Most administrative units measure **Operational Outcomes** which describe the level of performance of an operational aspect of a program or office (ex. number of services provided, timeliness of a process).

Some units may measure **Student Learning Outcomes** which describe knowledge, skills, and values that students are expected to gain as a result of their educational experiences (ex. Student Wellness Program may measure student knowledge of healthy habits.)

#### What type of Outcome would you like to add?

**Operational Outcome** 

Enter Outcome CFE Social Media engagement

**Timeframe for this Outcome** Academic Year 22-23

#### Performance Target for "Met"

Social media accounts are not fully launched so there are not yet benchmarks for determining performance targets.

#### Performance Target for "Partially Met"

n/a

### Performance Target for "Not Met"

n/a

#### Assessment Measure Used

Social media engagement: likes, sharing, follows,

**Frequency of Assessment** Yearly, at the end of Spring semester.

### Score (Met=3, Partially Met=2, Not Met=1)

**Frequency of Assessment** 

number of posts. Information about social media engagement will be gathered from CFE accounts.

#### Data Collected for this Timeframe (Results)

Data will be available for next yearly assessment report.

#### **Comments/Narrative**

New assessment.

#### **Resources Needed to Meet/Sustain Results**

None required further than regular internet connectivity.

#### **Explanation of How Resources Will Be Used**

Social media account analytics will be generated from accounts.

## **Goal Summary**

#### **Goal Summary/Comments**

These assessments are new, so we have no current data to evaluate.

#### **Changes Made/Proposed Related to Goal**

After data collection, assessment data will be used to make improvements to programming.

#### Upload Files (if needed)

### Goal 4

**Unit Goals** are broad statements that describe the overarching long-range intended outcomes of an administrative unit. They support the Institution's Mission/Goals.

#### Unit Goal

Engagement and Community - Engage faculty and increase participation in professional enrichment programming to foster dialogue, action, and reflection for and with the academic community.

#### **Pillar of Success Supported**

Robust Student Experience

## Outcomes

### Outcome 1

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Most administrative units measure **Operational Outcomes** which describe the level of performance of an operational aspect of a program or office (ex. number of services provided, timeliness of a process).

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Yearly, at the end of Spring semester.

## What type of Outcome would you like to add?

**Operational Outcome** 

Enter Outcome New Faculty Orientation

#### **Timeframe for this Outcome**

Academic year 22-23

#### Performance Target for "Met"

Average rating above 4.5 on evaluation of effectiveness on 5- point Lickert-type scale on overall event ratings. Participation by all new full-time faculty coming to Lander

#### Performance Target for "Partially Met"

Average rating above 4 on evaluation of effectiveness on a 5-point Lickert-type scale on overall event ratings. Participation by most new full-time faculty coming to Lander.

#### Performance Target for "Not Met"

Average rating below 4 on evaluation of effectiveness on a 5-point Lickert-type scale on overall event ratings. Participation by less than half of new full-time faculty coming to Lander.

#### **Assessment Measure Used**

Participation rates for new faculty.

#### **Frequency of Assessment**

Yearly, after NFO in Fall and Spring semesters.

Ratings of effectiveness on overall evaluations – delivered by survey after participation.

#### Data Collected for this Timeframe (Results)

Data will be available for next yearly assessment report.

#### **Comments/Narrative**

New assessment.

#### **Resources Needed to Meet/Sustain Results**

Resources needed are covered by the CFE and Academic Affairs budgets.

#### **Explanation of How Resources Will Be Used**

Materials for sessions, food for participants.

## Outcome 2

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Some units may measure **Student Learning Outcomes** which describe knowledge, skills, and values that students are expected to gain as a result of their educational experiences (ex. Student Wellness Program may measure student knowledge of healthy habits.)

#### What type of Outcome would you like to add?

**Operational Outcome** 

Enter Outcome New Faculty Academy

#### **Timeframe for this Outcome**

Academic year 22-23

#### Performance Target for "Met"

Average rating above 4.5 on evaluation of effectiveness on 5- point Lickert-type scale across events. Participation by all new full-time faculty coming to Lander and additional 2nd and 3rd year faculty.

#### Performance Target for "Partially Met"

Average rating above 4 on evaluation of effectiveness on a 5-point Lickert-type scale across events. Participation by most new full-time faculty coming to Lander. and additional 2nd and 3rd year faculty.

#### Performance Target for "Not Met"

Average rating below 4 on evaluation of effectiveness on a 5-point Lickert-type scale across events. Participation by less than half of new full-time faculty coming to Lander, but no additional Lander faculty.

#### Assessment Measure Used

Participation rates for new, 1st, and 2nd year faculty.

Ratings of effectiveness on overall evaluations – delivered by survey after participation.

#### Data Collected for this Timeframe (Results)

Data will be available for next yearly assessment report.

#### **Comments/Narrative**

New assessment.

#### **Resources Needed to Meet/Sustain Results**

Resources needed are covered by the CFE budget. Guest speakers from other areas will be participating.

#### **Explanation of How Resources Will Be Used**

Books and materials for sessions.

## **Goal Summary**

#### **Goal Summary/Comments**

These assessments are new, so we have no current data to evaluate. In addition to the two programs listed here, several outcomes primarily in other goals will also speak to this goal including Teaching Circle, Workshops, and others.

#### Changes Made/Proposed Related to Goal

After data collection, assessment data will be used to make improvements to programming.

#### Upload Files (if needed)

#### Frequency of Assessment

Data collected for events throughout the year. Compiled yearly, at the conclusion of the Spring semester.